Gentle Journey Transit LLC

Specialized transportation for children on the autism spectrum

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EXHIBIT A: OPERATIONAL POLICIES & LIABILITY DISCLOSURE

Mandatory Safety Protocols, Custody Terms, and Operational Boundaries

1. Purpose & Scope of Operations

This Operational Policies and Liability Disclosure ("Disclosure") governs specialized pupil transportation services provided by Gentle Journey Transit LLC ("Provider") to enrolled students, parents, legal guardians, and partnering healthcare or educational institutions, including Applied Behavior Analysis ("ABA") therapy groups and school districts, under Massachusetts General Laws Chapter 90, Section 7D (M.G.L. c. 90 § 7D).

2. Custody Transfer, Pickup & Unattended Minor Policy

Transportation monitors and drivers shall only release students to designated parents, legal guardians, or authorized facility personnel listed on intake forms. Photo identification may be requested. If an authorized adult is not present at drop-off, transit personnel shall adhere to a mandatory seven-minute waiting window while contacting emergency representatives. If no representative is available after seven minutes, the vehicle shall proceed on its route to complete other drop-offs, and the student shall be safely returned to their origin facility, school, or designated emergency location. Parents/guardians accept responsibility for any operational costs from failed hand-offs.

3. Scope of Service & Medical Non-Intervention Disclaimer

Gentle Journey Transit LLC supplies specialized, low-sensory transportation accompanied by drivers and monitors trained in behavioral management, autism awareness, and basic First Aid/CPR. Transit personnel are specialized transit professionals, not licensed nurses or clinical therapists. Staff do not administer scheduled medications, perform medical procedures, or deliver formal therapy. In an acute medical emergency, personnel will pull over safely, render basic First Aid, contact 911, and notify parents/guardians and facility contacts immediately.

4. Behavioral De-escalation & Safety Restraints

Transit staff utilize non-invasive, sensory-friendly behavioral de-escalation techniques and comfort items. All passengers must remain secured in seat belts or approved 7D pupil safety harnesses throughout transit. If a student unbuckles or exhibits severe self-injurious behavior threatening transit safety, the driver shall immediately pull over in a safe location until safety is restored. Parents/guardians and contracting organizations hold Gentle Journey Transit LLC harmless for transit delays resulting from necessary safety-related stops.

5. Vehicle Fleet Telematics & Real-Time GPS Tracking Authorization

Vehicles operated by Gentle Journey Transit LLC are equipped with commercial fleet GPS tracking systems and safety telematics for route efficiency, driver monitoring, and emergency responsiveness. Executing this disclosure grants explicit authorization for Gentle Journey Transit LLC to monitor vehicle locations during transit and to provide authorized parents/guardians access to secure live route tracking applications where available.

6. Acknowledgment & Authorization Signatures

By signing below, the parent, legal guardian, or authorized representative acknowledges that they have read, understood, and agreed to all operational policies, custody procedures, medical disclaimers, and liability boundaries set forth in this Disclosure.

Organization / Facility Name (if applicable): _____

Parent/Guardian / Representative Signature: _____ Date: _____